

[Routes](#) > [Northwest](#)

## Route Performance

We know that on-time performance is an important ingredient in fulfilling Amtrak's quest for providing quality customer service. As many of you know, the tracks Amtrak trains travel outside of the Northeast Corridor are owned by various freight railroads. We offer this information as an opportunity for you to follow along as we work with those railroads on the path to improvement and to assist you in planning your trip.

### Empire Builder

Chicago - St. Paul - Portland/Seattle

On-Time Performance (Route)	
August 2011	Last 12 Months
16.5%	37.9%

#### View Performance by Train

Select a Train  **GO!**

[Glossary of Terms](#)

Primary Cause of Delays August 2011
<b>Train Interference: 31.7%</b> 78.8% on BNSF Railway Company 16.9% on CP Rail (Soo Line) 3.1% on Metra
<b>Track and Signals: 26.1%</b> 93.5% on BNSF Railway Company 5.9% on CP Rail (Soo Line) 0.3% on Metra
<b>Passenger: 19.9%</b> 93.1% on BNSF Railway Company 5.0% on CP Rail (Soo Line) 1.6% on Amtrak

Top three causes of delays, in % of delay minutes, may not add up to 100%.



METRA (Chicago, IL - Glenview, IL)  
 Canadian Pacific (Glenview, IL - St. Paul/Minneapolis, MN)  
 BNSF Railway Company (St. Paul/Minneapolis, MN - Portland, OR; St. Paul/Minneapolis, MN - Seattle, WA)

©2011 National Railroad Passenger Corporation [f](#) [t](#) [YouTube](#)